UPDATING CONTROLLERS USING PRISM 2 Updating the VCCX2 / VCC-X / VCB-X Controller

Updating the VCCX2 / VCC-X / VCB-X Controller Using Prism 2 Version 4.5.0 and higher

The VCCX2, VCC-X, and VCB-X Controllers are equipped with the ability to update their software with the use of a computer. You will need the following before you begin:

- VCCX2, VCC-X, and VCB-X Controller in need of an update (powered up)
- CommLink 5 or USB-Link 2
- Computer running Microsoft WindowsTM operating system
- Prism 2 software from www.orioncontrols.com or wattmaster.com/techsupport
- Latest version of the Controller software (e-mailed from our tech support staff or downloaded from http:// techsupport.wattmaster.com)
- USB_Silicon_Labs_Setup.zip driver from http:// techsupport.wattmaster.com or from CD-ROM
- Modular Service Tool DIN communication cable, USB cable, and adapter

Follow these simple steps to update your Controller:

- 1. Apply power to the Controller. Make sure the Controller is in the Unoccupied Mode with the Fan off.
- 2. Turn on your computer and download the latest Prism 2 software from www.orioncontrols.com or www. wattmaster.com/techsupport.
- 3. Either download and unzip the VCCX2, VCC-X, or VCB-X hex file software from http://techsupport. wattmaster.com, or if you received an e-mail from Tech Support with the file, unzip and save the file to your computer. Record the path and name of the file for later use. Also, print the software sheet provided for future reference.

NOTE: You must unzip the file in order for Prism to recognize the hex file.

- 4. Download and unzip the USB Drivers Files from http:// techsupport.wattmaster.com so that Prism can communicate to the Main Controller. See **page 3** for instructions.
- 5. Plug the DIN communication cable into the Main Controller's communication port and then into the CommLink 5 or USB-Link 2 and then connect the USB-Link 2 or CommLink 5 to the computer's USB port. Make sure the USB-Link 2 and Main Controller are set to High Speed and Stand-Alone. To connect the Main Controller to the CommLink 5, you will need to use the adapter that was supplied with your Service Tool. See Figures 1 & 2, pages 6-7.

- 6. Open Prism 2 and Login with the User Name "admin" and password "admin." If successful, "Administrator Access" will appear at the lower right of the Prism program.
- Click on the <Job-Site> icon. The Job-Sites Window will appear. In the Type of CommLink Dialog Box, select "CommLink 5 or USB Link II."



 In the *Job-Sites Window*, from the Serial Port drop down list, *select* the USB to UART Bridge Controller COM port. If you don't know the COM port number or if the number is 10 or higher, follow the directions on pages 4 & 5.



9, From Prism 2's Communications tab, *select* "Flash Selected Controller." And from the list *select* "Main Controllers."



Updating Controllers

10. The Flash Main Controller Window will appear.



- 11. Step #1: In the Loop and Unit fields, enter 1 for the Loop and enter the address of the Main Controller for the Unit.
- 12. Step #2: In the HEX File field, type in the path and name of the HEX file you downloaded and/or copied to your hard drive or *click* the **<Select File>** button to search for the file.
- 13 Step #3: *Click* on the **<Program HEX>** button.
- 14. Step #4: If successful, you should see the HEX File Progress bar showing the progress percentage.
- 15. Step #5: When the Progress Bar reaches 100%, the Main Controller LEDs will start blinking again and be at normal operation.
- 16. You can verify the correct version of software in the Main Controller LCD display.
- 17. For optional verification steps, *click* the **<Advanced>** button on the Flash Controller toolbar. The following window will display:

Optional Veri	fication Steps				
Show Details	Factory Personne	el Use This Optio	on to Check Com	munication	s Status While Flashing
Send Reset	To Verify ID's and	d Versions, the U	Jnit must be Rese	et to Access	this information
Get Info	Select this within	n 5 seconds of R	eset to load ID's a	and Versior	ns and Finalization Data
	Hardware ID:	-	Finaliza	ation Data	
	Hardware Version:	-	Int Flash Length:	0	
	Boot Loader ID:	-	Checksum:	0	
	Boot Loader Version:	-	Einsline HEV	Soloct this	to Manually Finalizo Unit
	Application ID:	-	Finalize HEA	Requires F	actory Assistance.
	Application Version:	-			

NOTE: You should notify WattMaster Tech Support prior to using the *Optional Verification Steps Window*.

USB Serial Converter and Serial Port Driver Installation

- 1. *Insert* the USB Driver CD-ROM into your CD-ROM drive or *download* the USB Driver software file from www.techsupport.wattmaster.com. If using the CD-ROM, go to **Step 7**. If downloading the file, double-click on the link "USB Drivers Files".
- 2. *Click* **<Open>** when asked to save or open the file.
- 3. Extract and run (**double-click**) USB Driver Setup.exe.



4. Once you unzip the file, the *WattMaster USB Driver Installation Window* will appear. Click **<Install>**. This will unzip the driver installation files to C:\Temp\ Wattmaster USB Drivers.



- 5. *Click* your **<Start>** button and then *click*, **<Computer>**.
- 6. *Double-click* Local Disk (C:). Then *double-click* the Temp folder.

 Double-click the WattMaster USB Drivers folder and then *double-click* the USBInstaller.exe program. Then double-click on the file USB Driver Setup.exe.

Name	Date modified	Туре	Size
USB_FTDI_Setup.exe	11/19/2010 1:34 PM	Application	1,688 KE
USB_SiliconLabs_Setup.exe	11/19/2010 1:35 PM	Application	6,722 KE
USBInstaller.exe	12/20/2010 11:25	Application	720 KE

8. The following window will pop up:

	Begin Install
Make sure USB_SiliconLabs_9 program and then USB drivers for	the USB_FTDI_Setup.exe and the Setup.exe file are in the same directory as this select the Begin Install button to install the all WattMaster Communications devices

- 9. *Click* **<Begin Install>** and the installation program will walk you through the rest of the steps. The program might prompt you to remove old USB drivers from your computer. *Click* **<Yes>** if so. Once installation is complete, you will need to reboot your computer to have the new settings take effect.
- 10. With successful USB driver installation, you can now connect your USB device.

UPDATING CONTROLLERS USING PRISM 2 Updating the VCCX2 / VCC-X / VCB-X Controller

Finding What COM Port Number the CommLink or USB-Link is Using

 Left-click on **<Start>**, located on the bottom left of the Windows Tool Bar.



2. Select <Control Panel>.



3. *Double-click* the System Icon.



4. *Click* the **<Hardware>** tab and then *click* the **<Device Manager>** button.



5. *Click* on the plus sign next to Ports to see all of the common ports.



- 6. *Locate* the USB Serial Port (COM#). The COM# in parentheses is the port it is located on. *Write* this COM port number down. You will need to know this when setting up the Prism software.
- If the COM port number is 10 or greater, go to "Changing the USB COM Port Number" on page 5.

Changing the USB COM Port Number

When the CommLink or USB-Link is first plugged in, it will be assigned a COM port number to be used for communicating with the Prism software. If the port number is 10 or greater, it needs to be changed to a value less than 10 to be recognized by Prism.

- Click <Start>, click <Control Panel>, click
 <System>, click the <Hardware> tab, and then click
 <Device Manager> to get to the Device Manager Window.
- 2. *Click* on the plus sign next to Ports to see all of the COM ports.



Right-click on "USB Serial Port (COM#)" and select
 <Properties>. In the Properties Window, select the
 <Port Settings> tab.

General Port Settings Dri	ver Details Res	ources	
В	its per second: 96	00	~
	Data bits: 8		*
	Parity: No	ne	*
	Stop bits: 1		*
	Flow control: No	one	~
	Advanc	xed Resto	ore Defaults
		ОК	Cancel

To assign a port number less than 10, *click* on
 <Advanced>. The Advanced Settings Window will appear.

COM4	•			OK	
USB Transfer Sizes	USB Transfer Sizes				
Select lower settings to correct pe Select higher settings for faster pe	rformance problems at rformance.	ow baud rates.		Defau	
Receive (Bytes):	4096 💌				
Transmit (Bytes):	4096 💌				
- BM Options Select lower settings to correct re:	sponse problems.				
Latencu Timer (meac):	16 💌				
Editiney Filler (Histor).					
Miscellaneous Options					
Miscellaneous Options	0 •	Serial Enumerator Serial Printer	V		

- 5. In the COM Port Number drop box, *select* which COM port you wish to use. Make sure you select a COM port number that is not currently in use (you can see the ports in use in the *Device Manager Window*). *Select* a port that is less than 10.
- **NOTE:** Windows[®] will assign a port number to every device that has ever been installed on your computer. So if there are no available ports below 10, choose a port number less than 10 for a device listed that you know you are not currently using.
- Once you select the correct COM port number, *click* <OK> and close any windows opened in the process of changing the port number. Make note of this number because you will need it for your Prism 2 setup.

UPDATING CONTROLLERS USING PRISM 2 Main Controller With USB-Link 2 Connection



Figure 1: Main Controller With USB-Link 2 Connection (VCC-X Shown)



Figure 2: Main Controller With CommLink 5 Connection (VCC-X Shown)



Form: OR-VCCXBOOT-TGD-01E Printed in the USA All rights reserved. WattMaster Controls Inc. • 8500 NW River Park Drive • Parkville, MO • 64152 Phone: 866-918-1100 www.orioncontrols.com

January 2018 Copyright 2018 Fax (816) 505-1101